



TWINPALMS  
PHUKET

# Memberships

2018



## Twinpalms Privilege Memberships

### The Black Card

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#### Membership Fee

THB 1 million per year.

#### Benefits

- Unlimited stay at Twinpalms Phuket Resort (max. 5 consecutive nights in a Deluxe Palm Room)
- Unlimited use of Sun Spa treatments (between 11:00-15:00 hrs while staying in the hotel; 1 hour per day)
- 3 days or 2 days/1 night on a luxury yacht of Andaman Cruises (max. 20 people) excl. food & beverage and fuel
- 3 days on Catch One day cruiser (max 6 people) excl. food & beverage and fuel
- 6 nights stay in the Presidential Penthouse (in the course of the membership year)
- 1 party at Catch Beach Club for 100 people (food only)
- 1 party at the Wine Room for 20 people (food only)
- 15% discount on all additional bills (food & beverages, cruises, accommodation, spa)

For all above benefits, the presence/attendance of the card holder is required and none of the above benefits can be resold or passed on.



## Twinpalms Privilege Memberships

### The Platinum Card (for Phuket residents only)

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#### Membership Fee

THB 25,000 per year.

Pay additional THB 25,000 per year and have access to the Twinpalms Phuket fitness club & wellness activities.

#### Benefits

The Twinpalms Platinum Card offers you following accommodation, leisure, spa and dining benefits:

**ACCOMMODATION:** When staying in Twinpalms Phuket, enjoy a 50% reduction on published rates, subject to availability. When making your reservation please state your membership number and present your valid card upon check in. The reduced rate is applicable only for the room used by the member (excluding 20 December-10 January).

**SUN SPA:** The following reductions are provided to you while enjoying our Sun Spa facilities:

- 50% discount on massage and treatments except Salon (manicure, pedicure and waxing), add-on treatments (bath, steam), healing treatments and courses
- 30% discount on Spa Packages and Full Day Programs

**DINING:** When dining in Twinpalms Phuket Resort restaurants, your Twinpalms Privilege Membership card entitles you to a discount proportional to the number of persons dining at the table. A valid membership card must be presented when settling the bill in order to enjoy the dining discount. A diner is defined as a person(s) sitting together at a table and/or dining together, only one membership card is accepted per table. A beverage discount of 15% is applicable on all beverages. The basic dining discount is as follows:

- 1 diner - 15% discount off food bill
- 2 diners - 50% discount off food bill
- 3 diners - 33% discount off food bill
- 4 diners - 25% discount off food bill
- 5 diners - 20% discount off food bill
- 6 diners and above - 15% discount off food bill

Following discounts apply for our other associated brands: 15 % discount on food & beverages when dining at Palm Seaside Restaurant, Lounge & Bar, HQ Beach Lounge Restaurant and Catch Beach Club.

#### Vouchers

As a Twinpalms Platinum Card Holder, you receive vouchers for a value of over THB 40,000 as follows:

##### ACCOMMODATION

- Three Overnight Vouchers for a superb Deluxe Palm Room with American Breakfast for two and full use of all the hotel facilities (excluding 20 December – 10 January). Each voucher has double value between May to October.

##### SUN SPA

- Spoil yourself and your partner at Sun Spa with treatment worth Baht 10,000.

##### ORIENTAL SPOON GRILL & BAR

- Celebrate your membership with friends with a bottle of Moët & Chandon Champagne.
- Treat your family to a Sunday Brunch for four persons.
- Enjoy a Seafood Platter for four to six persons and a bottle of Chablis.



## Twinpalms Privilege Memberships

### **The Wellness Card** (for Phuket residents only)

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Yearly	THB 35,000
Monthly	THB 4,000
Weekly	THB 1,500
Daily	THB 500

#### **Membership Benefits** (available only for “Yearly Membership”)

- Private locker
- Private bath towels (2) and face towels (2)
- 50 % discount for accommodation at Twinpalms Phuket (excluding 20 December – 10 January)
- 50 % discount for fitness activities
- 30% discount for spa treatments at Sun Spa, Twinpalms Phuket
- 15% discount for food & beverage

#### **Terms & Conditions**

- The membership card is transferable but valid only per person per time
- Partner and/or friends are at extra charge (see listed fees above)
- Food & beverage discount is valid for one table only
- Membership card must be presented prior to usage of facilities or requesting the bill
- The re-issue of a lost card is subject to a fee of THB 1,000
- The terms & conditions are subject to change without prior notice



## Twinpalms Privilege Memberships Terms & Conditions

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The use of your card constitutes acceptance of the terms and conditions listed below. This card is the property of Twinpalms Phuket to whom it must be returned upon request or if found.

### Accommodation

- Members are entitled to a special room rate and reservations are essential as accommodation is subject to availability.
- Identification as a Privilege Member is necessary when making a reservation; a membership card must be presented upon check-in.

### Diners

- Diners are considered over 12 years old, under this age the child enjoys 50% discount.

### Card Validity

- Membership Privileges are only extended upon presentation of a valid Twinpalms Privilege Card.
- This card is valid until the expiry date indicated on it.
- Your card is not only for your personal use and can be transferable.

### Card Usage

- The card benefits are valid in Twinpalms Phuket and Sun Spa.
- The card may be used in conjunction with other discounts or vouchers.

### Lost Card & Voucher

- Loss of your membership card and voucher must be reported immediately to Twinpalms Phuket.
- A fee of Bt 1,000 will be incurred for the replacement of the lost/stolen card.

### Cancellation

- Cancellation will be honored, if the card has not been utilized, within 5 days from the receipt of the membership card.
- The complete package must be returned and a cancellation fee of THB 1,000 will be levied.
- No refund will be entertained after 5 days of joining the Privileges programme at Twinpalms Phuket.

### Permission

- As a Privilege Member, consent is given to Twinpalms Phuket to update and retain information provided by the member on a confidential database.
- As a Privileges Guest, you have agreed that Twinpalms Phuket may, from time to time, send you information regarding your membership and special announcements.

### Program Changes

- Twinpalms Phuket reserves the right to change, modify and/or amend the membership terms and conditions without prior notice.

### Limitations of Liabilities

- Twinpalms Phuket will not be responsible for any loss or misuse of member's card.

### To certify a Phuket Resident, we require one of following documents for reference of approval:

- Copy of house registration in Phuket (1st page and the applicant page)
- Copy of ID card with the address in Phuket
- Copy of house buying contract
- Copy of house rental with minimum 6 months contract available based on the month of application in Phuket



**Twinpalms Phuket**

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